

FABRICA

by A2Dominion

Customer Home Demonstration

Development:

Plot Number:

Postal Address:

Quality Project Manager Name:

Date of Legal Completion:

Date of Home Demonstration:

Customer/Customer Representative Name(s):

Customer Contact Number(s):

Customer Email Address(es):

The Resident Manual is to be used as an aide memoire during the home demonstration

Within Dwelling

Entrance Hall:

Fire Procedure- stay put

Extractor Vents (Where applicable)-

Front Door

Door Bell

Smoke Alarm

Intercom-

Heating System Controls –

Wheelchair charging point (where applicable)

Bedroom(s)

Television Points

Balcony/Terrace/Garden Door
Operation (where applicable)

Location of reinforced points for
installation of track hoist (where
applicable)

Window Operation, including trickle
vents where applicable

En-suite (Where Applicable)

Shower

Access Panel for cistern

Extractor Vents - has been
commissioned do not adjust the
cover

Heating

Shower Screen limitations-

Bathroom(s)

Shower

Access Panel for cistern

Extractor Vents –

Heating

Shower Screen limitations

Wet Room (where applicable)

Shower Area

Location of knock-out panel
through to bedroom for installation
of track hoist (where applicable)

Access Panel for cistern

Doc M Pack

Heating

Shower Screen limitations

Extractor Vents

Hallway cupboard(s)

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HIU (Where Applicable)

Meter(s)

Water Stop Cock

Gas Stop Cock (where applicable)

Immersion Heater (where applicable)

Water storage system – primary and secondary system (where applicable)

Ventilation System

Cleaning and changing filter system where applicable

Consumer Units: Operation of each circuit

Living Area/Room

Television Sockets

Television Loop

Window Operation, including trickle vents where applicable

Balcony/Terrace/Garden Door Operation (where applicable)

Location of Thermostat with regard to furniture placement

Extractor Vents (Where applicable)

Dining Area/Room

Window Operation, including trickle vents where applicable

Balcony/Terrace/Garden Door Operation (where applicable)

Extractor Vents (Where applicable)

Kitchen

Appliances (where applicable)

Appliance Registration

Spur switches

Gas Connection Point

Window Operation, including trickle vents where applicable

Balcony/Terrace/Garden Door Operation (where applicable)

Extractor Vents

Heat Alarm

Balcony/Terrace/Gardens

External Lights

Specialist Equipment

Fibre Options -

Elements Specific to the property

Location	Item	Special Instructions (where applicable)
Rear Garden	Rainwater Harvesting	
Roof	Solar Panels	
External	District Energy Centre	
Development	Car Club	
Community Events	Community Investment	Contact Hazel for more info – contact details to be given
Development	Cycle Ways	Travel Co-ordinator/map of cycle ways
Development	Home working	Fibre Options/Business Centre
Garages	Green Roofs	How to maintain
Inside the home	Shimmy	What it contains and how it can be used
Inside the home	General efficiencies	- Air tightness - Fabric efficiencies

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		- UV values - 50-year overheating modelling
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Communal Areas (where Applicable)

Meters

Access Arrangements

Lift

Alarm

Key access to specific floors (where applicable)

Stairways/Fire Escapes

Main Entrance Door

CCTV locations

Car Park

Access Arrangements

Bin Store

Refuse Collection Arrangements

Recycling Arrangements

Cycle Store

Estate Areas (where Applicable)

Car Park

Access Arrangements

Bin Store

Refuse Collection Arrangements

Recycling Arrangement

Cycle Store

Defects Procedure

How to identify a defect

Email: aftercare@a2dominion.co.uk

How to Report a defect: -

Telephone: 020 8825 1954

Hours of Operation: Monday – Friday: 9am – 5pm

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Emergency out of hours contact:

Customer Declaration (*delete where applicable)

***I/we, the undersigned, confirm that *I/we have been given a home demonstration and an opportunity to identify cosmetic items in my/our property. *I/we understand that this is the only opportunity *I/we will have to identify cosmetic items in the property. The items *I am/We are reporting are listed below.**

Signed:

Date:

Cosmetic Items Reported by the Customer

Location	Snag Description	Reported to site team?	Date reported and to whom	Date Completed

Where reasonable, A2Dominion will rectify the above mentioned cosmetic items within 10 working days of your home demonstration or by key handover, whichever is sooner.

Defects Reported by the Customer

Location	Defect Description

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A2Dominion will rectify all defects within the timescales detailed in your resident manual.

***I/we, the undersigned, confirm that the above listed items have been rectified to my/our satisfaction, concluding my/our opportunity to report and have snag items in my/our home rectified. *I/we have had the defects procedure explained to me and I understand how this procedure works.**

FABRICA will endeavour to have all of the items you have reported on this list, completed by the time you move into your property but we cannot guarantee this. Some items may be completed after you have moved into the property.

Signed

Date