



1st May 2019

To Whom it May Concern

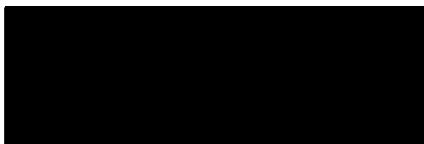
Hook Norton Veterinary Group LLP has an obligation under the RCVS Code of Professional Conduct to provide 24-hour emergency first aid and pain relief to animals (specifically horses in this instance) under their care. This obligation is not restricted to opening hours and therefore we require the ability to see emergency cases outside of our opening hours, which may be at the clinic in certain situations.

Examples of emergencies that have recently required treatment in the clinic have been a horse suffering from peritonitis (requiring intravenous fluids therapy, pain relief and antibiotics); a horse with deep lacerations after being entangled in a gate and a horse requiring surgery after being hit by a car. By the nature of these being emergency situations, we are unable to predict when/how often they occur, but they are occasional rather than continual.

From a welfare prospective, we are also required to provide ongoing care to any inpatients (for example, to provide them with food and water) and this may also need to happen outside our opening hours.

If you have any further queries, please do not hesitate to contact me.

Yours faithfully



Kate Allen
Practice Manager

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